

FOR IMMEDIATE RELEASE



Oelwein employer brings 25 new jobs to downtown

One of Oelwein's largest employers, WS Live, creates 25 new call center jobs and gives employees a wage increase.

Oelwein, Iowa – March 2, 2011 – For Oelwein residents looking for work, WS Live brings good news and 25 new positions to the area. The downtown call center recently expanded business with an existing



client as well as signed a deal with a new client.

The additional business allows WS Live to raise the wage of daytime call center agents and bring on 25 additional full-time jobs, which includes one supervisor position.

Suzi Whitman, Call Center Manager at WS Live, commented, "We are privileged to have such great people working for us, and I'm thrilled to be able to hire so many new agents. We are also looking forward to the new inbound calls."

WS Live's Oelwein facility has traditionally handled outbound telemarketing programs; however, the new client will mark the first inbound sales program.

The new positions will be filled by March 21, 2011. This will increase the call center's size by more than 40% and will fill the center to capacity during daytime hours. Currently, WS Live is one of the largest employers in Oelwein with approximately 60 people on staff.

About WS Live:

WS Live provides customer sales and service support solutions to clients in a variety of industries through its call centers in Iowa. By focusing on customer engagement, loyalty, and lifetime value of the customer, WS Live improves top-line revenue and profitability for their customer partners. WS Live is an affiliate company of Working Solutions and WS iNet.

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